

## Events

Agreement	Your registration payment constitutes an agreement between yourself (and all represented parties) and MTCC to abide by all MTCC rules and Management directives.
Payment	In order to take advantage of any early bird pricing it is a requirement to pay in full during the early bird period. All conference fees are displayed and processed in Australian Dollars (AUD)
Refund Policy	<ol style="list-style-type: none"><li>1. Registrations can be amended and refunds given up to 14 days prior to event.</li><li>2. After 14 days prior to event, No refunds will be given for cancelling accommodation or meals. You can transfer your meals and accommodation to a third party, as long as that person(s) registers/has registered for the same event.</li><li>3. After 14 days prior to the event refunds for the program is at the discretion of the CEO MTCC. Refunds will only be given in exceptional circumstances and will be processed after the event.</li><li>4. In the event of bad weather, No refunds will be given.</li></ol>
Security	When purchasing from Mount Tamborine Conference Centre (MTCC), card details are transmitted through an application programming interface. Card Details are hosted by eWay after processing. Card data is not stored or transmitted by MTCC after processing.
Privacy Policy	Mount Tamborine Conference Centre (MTCC) is dedicated to keeping your details private. Any information we collect in relation to you is kept strictly secured. We do not pass on, sell or swap any of your personal details with anyone. We use this information to identify your registrations and bookings and provide you with regular information about our services. MTCC may use cookies to allow you to login to your account, and to maintain your registration. View our complete privacy policy <a href="#">here</a>
Responsibility	Parents are responsible at all times for their children's welfare and behaviour even when MTCC staff is running a program in which children are participating. All parents who send their children to an MTCC event with a non-custodial person are responsible - ensure all legal sign in and sign out procedures are adhered to.
Liability	Our employees do not accept liability for loss of property or for damage or personal injury as per industry and accreditation requirements. Camp hirers should seek appropriate advice on their own public liability cover.
Alcohol	The Mt Tamborine Convention Property is a strictly no alcohol zone.
Noise Curfew	There is a Local Council noise curfew enforced on the MTCC property between 10:00pm and 7:00am.

# Terms & Conditions – Events

---

Pets	No Pets or animals allowed in any of the MTCC facilities or on the MTCC property. If you intend to bring an assistance/therapy animal and it is appropriately trained, you are obliged to produce evidence that your animal is a legitimate assistance animal. The office must be advised 14 days prior to the event and confirmation from the office must be received in writing.
Occupancy	The accommodations are not available for occupancy or entrance until after 3:00pm.

---